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COMMISSIONER OF PATENTS
 PO Box 1450
 Alexandria, VA 22313-1450

Date: 11/17/06

Attorney Docket No.: CONCERTO-500AX

Sir:

In re application of: Aleksander Szlam

Entitled: Dynamic and Interdependent Processing of Inbound and Outbound Communications

Transmitted herewith is an Amendment (8 pages) in the above-identified application.

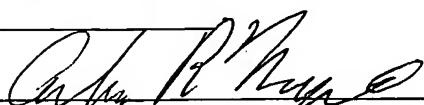
The following checked items are applicable:

- [X] A Petition for Extension of Time for three month(s) is hereby made, under §1.136(a); a check in the amount of \$1,150.00 is enclosed (\$1,020.00 is enclosed for 3 month EOT and \$130 for Oath and Declaration Fees per §1.17).
- [X] A Petition To Accept Oath and Declaration On Behalf Of An Unavailable Inventor Under 37 CFR 1.47 (2 pages).
- [X] Declaration In Support Of Petition Pursuant to 37 CFR 1.47 for James W. Crooks (3 pages). Exhibits A & B.
- [X] Declaration In Support Of Petition Pursuant to 37 CFR 1.47 for Aleksander Szlam(3 pages). Exhibit A.
- [X] Declaration of Dean H. Harris (signed - 12 pages).

| CLAIMS AFTER AMENDMENT: | MINUS PRIOR PAID CLAIMS: | EQUALS PRESENT EXTRA CLAIMS: | RATE: | ADDITIONAL FEE: |
|-------------------------------------|--------------------------|------------------------------|--------------|-----------------|
| Independent 3 | - 3 | = | x \$200.00 = | \$0.00 |
| Total 9 | - 20 | = | x \$50.00 = | \$0.00 |
| Small Entity filing, divide by 1/2. | | | | \$0.00 |
| TOTAL ADDITIONAL CLAIM FEE | | | | \$0.00 |

- [X] No additional claim fee.
- [X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
- [X] The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on 11/17/06


 Attorney of Record: Andrew R. Martin, Esq.
 Registration No. 45,413

SUBMIT IN TRIPPLICATE

11/20/2006 RFEKADU1 00000062 09437414

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